The Facility complies with applicable Federal and State civil rights laws and does not discriminate against individuals on the basis of race, color, national origin, age, disability, or sex.

- The Facility:
  - Does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.
  - Provides people with disabilities with reasonable modifications and free appropriate auxiliary aids and services to enable them communicate effectively with us, such as:
    - Qualified sign language interpreters
    - Written information in other formats (large print, audio, accessible electronic formats, other formats).
  - Provides free language assistance services to people whose primary language is not English, which may include:
    - Qualified interpreters
    - Information written in other languages.

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NON-DISCRIMINATION NOTICE

- If you need these services, please contact the Facility's Grievance Officer, who also serves as the Section 1557 Coordinator. The Section 1557 Coordinator can be reached at 330-354-1235 (Phone Number).
- If you believe that the Facility has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email with the Facility's Section 1557 Coordinator.

Name: Kris Denkewalter
Mailing Address: 555 Springbrook Dr, Medina, OH 44256
Phone Number: 330-354-1235
TTY Number: 711
Fax: 330-723-6430
Email: kdenkewalter@aomhc.com

- If you need help filing a grievance, the Section 1557 Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf, or by mail or phone at:

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.\
This notice is available on this facility's website at https://www.ridgewoodmanornursingandrehab.com (Website URL)